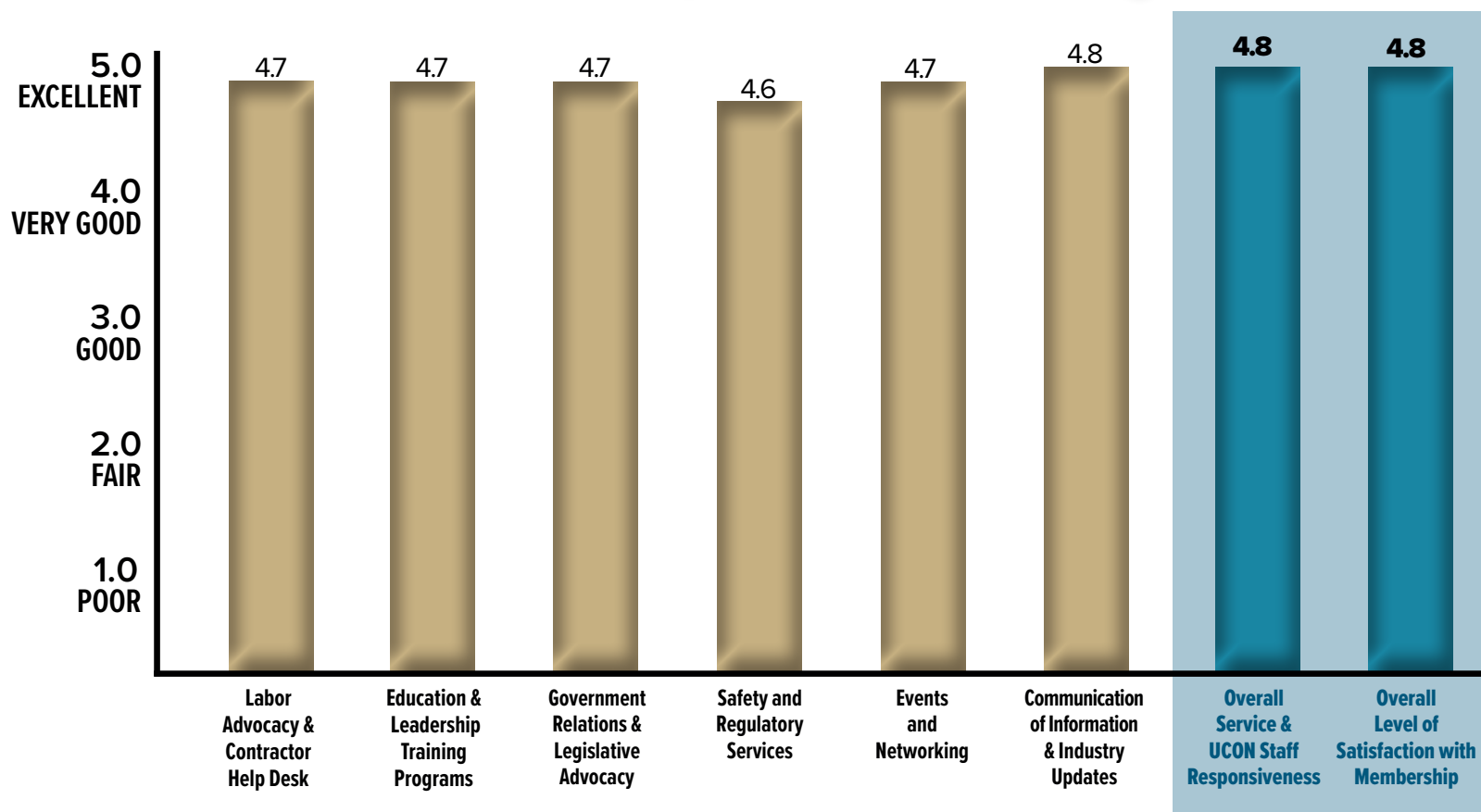


# 2022 SURVEY RESULTS

Below is a summary of our 2022 Contractor Member Satisfaction Survey. It is our intent to exceed your expectations and deliver a high level of service that provides our members with a competitive edge in this challenging landscape. We value and appreciate your feedback.

## OVERALL VALUE: Contractor Membership Satisfaction Ratings



UCON Staff Responsiveness **4.8**

Overall Level of Satisfaction with UCON Membership **4.8**

98% of members would absolutely recommend UCON to their peers. **98%**

CONTRACTOR  
MEMBER  
SATISFACTION  
SURVEY  
RESULTS



## 2022 CONTRACTOR MEMBER SATISFACTION SURVEY RESULTS

UCON STAFF  
OVERALL SERVICE &  
RESPONSIVENESS



A **99%** retention rate reflects the level of return on investment UCON contractors receive.

**98%** 98% of contractor members would absolutely recommend UCON to a peer or colleague.

**56**

New Members  
in 2022

**+10,000**

LABOR ADVOCACY/  
CONTRACTOR SERVICES  
HELP DESK:

Assisted with  
10,000+ calls/  
emails this year:

**4.7**

- Labor disputes and grievances
- Public works/prevaling wage compliance
- Payroll advisory; employment law
- Trust fund issues
- Pre-job conferences and more



COMMUNICATIONS OF INFORMATION &  
INDUSTRY UPDATES; UCON EVENTS:

**4.7**

10,000+ DOWNLOADS FROM OUR

CONTRACTOR RESOURCES LIBRARY; 2,100+ USERS OF

THE UCON APP; NINE STATEWIDE EVENTS—2,880+ PEOPLE,

OVER 390 COMPANIES



LEADERSHIP &  
PROFESSIONAL  
DEVELOPMENT:

**4.7**

**4,300+ individuals from over 260 companies** participated in UCON's in-person and virtual **70+** professional development courses this year.

LEGISLATIVE ADVOCACY:

Fighting to protect your marketshare, improve the business environment, and increase infrastructure funding across the state, by working to support bills and elect legislators that elevate the union construction industry.

**4.7**

